

Integrated Service Model (ISM) RFP Questions and Answers

- 1. If an applicant applies as a subcontractor and submits and LOI, can they potentially receive both?**

You can submit as a subcontractor with the Prime contractor, and you can also submit under the LOI under the same component or under different components and potentially receive both.

- 2. Can you provide a little more information, clarification on the anticipated households or individuals to be served with emergency rental and flexible financial assistance?**

The anticipated number of households will be determined based on proposed responses and estimated outcomes from applicant responses.

- 3. Will LACAHSa provide a cash advance for Prime contractors to pay subcontractors?**

Yes, as funds are available, LACAHSa will provide advance payments for activities carried out in support of the Integrated Service Model activities.

- 4. For administrative costs, if we have multiple subcontractors, is it 6.25% divided among all the subcontractors or is it 6.25% for each subcontractor?**

No, the set aside is only relevant to the subcontractor's share of the award.

- 5. Regarding subcontractors, which ISM components do not require subcontractors? For those components that do require subcontractors, is there a minimum number required? This information will be helpful in developing the cost proposal.**

LACAHSa does not mandate a set number of subcontractors for any ISM component. Instead, LACAHSa is seeking proposals that are most responsive to the proposed scope. If a successful respondent is not able to address the entire scope with their proposed team, LACAHSa may work with the respondent to identify subcontractors who can assist in addressing this need.

While the Central Fiscal Administrator and Housing Stability Linkage applicants may include subcontractors as part of their proposed team, LACAHSa is not accepting LOIs for those components.

- 6. The RPHP guidelines won't be finalized and approved until April 13 - two days before the RFP is due. For RFP budgets, should we create a budget that complies with the interim RPHP Temporary Program Guidelines and include activity delivery cost caps, or should we also prepare budget that assume approval of final Program Guidelines which removes ADC caps?**

Proposed budgets should comply with the requirements set forth in the cost proposal section. With the exception of legal services, it is assumed that 100% of proposed activities will be either activity

delivery or administrative costs. Respondents to the Legal Services component should provide a budget response that separates administrative costs from all other costs.

7. If we are applying for more than one Prime contractor component, do you want separate proposals for each, or should all applications be a single proposal under one cover letter?

Yes, if you are responding for more than one Prime contractor position, you should submit separate proposals for each.

8. Is there an expectation that Prime contractors, subcontractors reach a specific target population/high risk (TAY, Older Adults) etc.?

LACAHSA expects that each ISM component must be able to provide services throughout the county as well as be able to address the needs of populations with higher risk factors. If a successful respondent is not able to address specific needs, LACAHSA may work with the contractor to identify additional subcontractors to fill this gap.

9. Is there a set aside funding for the domestic violence population or TAY?

There is no definitive set aside funding for domestic violence and TAY populations.

10. Should legal service applications assume access to ERFFA funds for financial assistance needs for both eviction defense and holistic services, or should these costs be included in program budgets for legal services?

Costs for legal settlement activities should be included in program budgets for legal services.

11. This RFP requires applicants to submit for the operational cost inclusive of personnel costs, but not funding request of the pool of financial assistance funds?

That is correct except for legal services. For renter outreach, housing stability linkage, central fiscal administration, and relocation and stabilization, LACAHSA is looking at the personnel, and non-personnel costs but not the direct assistance.

12. Will the slides be posted on the LACAHSA RFP website?

Yes, the slides, recording of the meeting, and the list of the organizations attending the bidder's conference will be posted on the LACAHSA website.

13. Is it ok if the applicant does not identify specific subcontractors, and can determine them at a later time?

Yes, that determination can be made at a later date.

14. What is the estimated target number and average cost of assistance?

The anticipated number of households will be determined based on proposed responses and estimated outcomes from applicant responses.

15. On page two of the cost proposal attachment, it states that the personnel line item is for staff providing services directly to households. What line items should show staff time for the contract for the Prime contractor's staff?

This line is inclusive of prime and subcontractor staff providing these services.

16. Can you share a bit more on how LACAHSAs arrived at the funding availability for each component?

Over the last six months, LACAHSAs has facilitated an extensive engagement process to gather stakeholders and community input in the ISM. The funding allocations were based on input received through that planning process as well as the annual LACAHSAs budgeting process.

17. Is there an expectation of full geographic coverage via these funds or could other funds be targeted to one geographic area and leverage with other funds that would serve the balance of all geography as part of the ISM?

The intent within the RFP is 100% geographic coverage of Los Angeles County.

18. Can you verify The Prime administrative cost is 12.5% and for every subcontractor the administrative cost is at a minimum 6.25.

The total administrative set aside is 12.5%. A minimum of 50% of program administration overhead cost allowance must be passed through to subcontractors for **their share of award**. For example, if a Prime Contractor enters into a subcontract for \$100,000 inclusive of administrative costs – at least 6.25% of the \$100,000 must be made available to the subcontractor for their administrative costs. The remaining 6.25% can be passed to the subcontractor or remain with the Prime Contractor.

19. The presentation to the LACAHSAs board showed 7,300 people served with Housing Stability and Financial Assistance. With an anticipated \$14.7M of Funds for these components, which averages to around \$2,000 of one-time assistance per household. Is this a correct calculation for us to factor into our proposal response?

The anticipated number of households will be determined based on proposed responses and estimated outcomes from applicant responses.

20. Can the prime contractor pay the subcontractor a fee for service rate or does it have to be a cost reimbursement rate?

LACAHSAs does not mandate the contract structure between the prime and subcontractor.

21. Would a reduced administrative cost (less than 12.5%) be used as consideration in determining awards?

Maximum points for the *Budget, Cost Effectiveness and Fiscal Accountability* criteria will be made to respondents who provide the most effective and efficient cost proposal.

22. If we apply as a prime contractor with pre-identified subcontractors, would those subcontractors definitively be included in implementation? or is it possible that LACAHSa will alter or assign subcontractors regardless of those who apply collaboratively?

LACAHSa will not assign subcontractors unilaterally to any prime contractor. The identification of additional subcontractors to address programmatic gaps would be done in collaboration with the prime contractor.

23. Is the inclusion of pre-identified subcontractors a requirement of the Prime Contractor application? And if not, will having agreements in place at time of application be weighted (positively) for an applicant?

No, it is not a requirement. Applicants are encouraged to provide recommended teams that best address the scope for the corresponding component. More complete teams will be considered in the scoring criteria but is not a primary factor in the scoring of respondents.

24. Regarding submissions, may an organization submit separate Letters of Interest (LOI) for each ISM Component Area they are interested in providing services for as a subcontractor, or should agencies submit one combined LOI?

If you are electing to respond to more than one component (either as a prime or through the LOI response), you should complete one application for each component area.

25. I have an additional question regarding the subcontractor LOI attachment form: on page 2 Interested Areas, there is only 3 options out of 5 component areas, are Housing Stability Linkage Team and Central Fiscal Administration not selectable options for interested organizations to serve as a subcontractor?

At this time, LACAHSa is not considering LOI subcontractors for the Housing Stability Linkage Team and Central Fiscal Administration components.

26. What are the monitoring requirements for Prime Contractors who would be overseeing Subcontractors?

Prime contractors are responsible for ensuring that subcontractors carry out all activities in accordance with the program requirements. LACAHSa has not established minimum requirements for prime contractors on how this will be completed.

27. For Prime Contractors overseeing subcontractors, is the administrative rate of 6.25% inclusive of monitoring expenses? Can we include monitoring personnel and other monitoring expenses within the non-administrative fund portion of our request?

Monitoring costs are an administrative activity.

28. How accessible will the \$14M in Emergency Rental and Flexible Financial Assistance funds be to contractors? Is there an anticipated breakdown in fund availability for Prime Contractors vs. Subcontractors? Or is this up to the Prime Contractor to determine?

ERFFA funds will be available to eligible and prioritized households within the Targeted Housing Stability program. The Housing Stability Linkage team will use the Online Portal to identify and work with households to receive assistance. Central Fiscal Administration will process payments approved by the Housing Stability Linkage Team.

29. Are Emergency Rental and Flexible Financial Assistance funds available to the Housing Stability Linkage Team's direct service clients?

Yes, ERFFA funds will be available to eligible and prioritized households within the Targeted Housing Stability program. The Housing Stability Linkage team will use the Online Portal to identify and work with households to receive assistance. Central Fiscal Administration will process payments approved by the Housing Stability Linkage Team.

30. What is the process for determining Subcontractors if we have been selected as a Prime Contractor?

As part of the proposal, prime contractors may include subcontractors as part of the proposal. The identification of additional subcontractors to address programmatic gaps would be done in collaboration with the prime contractor.

31. If we do not have Subcontractors within our initial submission, can we select them ourselves post-award? Or are subcontractors chosen in collaboration with LACAHS?

The identification of additional subcontractors to address programmatic gaps would be done in collaboration with the prime contractor.

32. Will Prime Contractors have Subcontractors assigned to them to ensure countywide and population-specific reach?

The identification of additional subcontractors to address programmatic gaps would be done in collaboration with the prime contractor.

33. Does the requirement of coordinating across all ISM contractors fulfill the countywide reach for the Housing Stability Linkage Team? Or would subcontractors still be encouraged for direct service delivery countywide?

The Targeted Housing Stability program is a countywide program. The Housing Stability Linkage team will use the Online Portal to identify and work with households from across the county to receive assistance.

34. What is the direct service delivery participation expectation for the Housing Stability Linkage Team? Is there a time expectation for direct services as opposed to prime coordination?

The Housing Stability Linkage Team is responsible for ensuring end-to-end service delivery for Targeted Housing Stability households. The team engages eligible and prioritized households identified through the Online Portal and serves as the primary coordination point for application processing, eligibility determination, documentation review, and approval of financial assistance. It connects households to rental assistance, legal services, and other prevention supports, while working with service providers, landlords, and fiscal partners to ensure timely, tailored interventions that resolve housing crises.

35. Can applicants submit to both the RFP to be a Prime Contractor, and to the RFI to be a Subcontractor?

Yes, an applicant may submit separate applications as a Prime Contractor and a Subcontractor LOI, including as both a prime contractor respondent and subcontractor LOI respondent for the same component area.

36. For the Housing Stability Linkage Team, will the average household engagement of 14 days be enforced? Or can LACAHSa provide clarity on allowable lengths of time that contractors can support households?

The 14-day period was an estimate. This may change based on program implementation.

37. The RFP references an 'Online Portal' throughout as a shared system. Will LACAHSa be procuring and operating this portal separately from this RFP?

Yes, LACAHSa will be procuring, developing and operating the Online Portal and other required data systems separately from this RFP.

38. What APIs, data standards, or integration specifications will be made available to Prime Contractors, and on what timeline prior to the July 1, 2026 contract start?

The API is a standard RESTful API. The final API specifications will be finalized during the ramp-up period.

39. What functionality will this portal provide, and what data specifically is intended to be shared from the Fiscal Agent software with this Online Portal?

The Online Portal will serve as the central platform for the ISM, supporting application intake, eligibility screening and prioritization, document management, automated household communications, cross-component referral pathways, case tracking, and data collection and reporting.

With respect to the Central Fiscal Administrator specifically, the RFP requires integration between the fiscal agent's accounting software and the Online Portal (Section 5.3(a)(iv)). While the specific data fields to be exchanged are not itemized in the RFP, this integration is expected to support the bidirectional flow of information needed for seamless service delivery — including the transmission of approved applications to the fiscal agent and the return of payment and disbursement status to the portal. The detailed data sharing requirements between the fiscal agent's systems and the Online Portal will be defined during the implementation preparation period.

40. In section 5.7 there is a requirement to submit data to Neighborly. Is that a manual submission, a data upload, or an integration with an API? Will the fiscal agent need to pull data from Neighborly as well?

Reporting data will be submitted in Neighborly via a data upload. Depending on the software used by the Central Fiscal Administrator, API integration may be possible.

41. What data privacy and security standards will apply to client data collected through the ISM?

All client data exchanged between ISM systems, including the portal and the Central Fiscal Administration component, will be required to be encrypted in transit (via TLS) and at rest. Detailed technical integration specifications between the portal and fiscal agent systems are currently being developed and will be provided to selected applicants during the implementation preparation period.

42. Will Prime Contractors be required to maintain HIPAA compliance, execute BAAs with LACAHSa, or meet other specific security frameworks?

Data security and compliance must be maintained. Specific requirements will be finalized as part of the contract negotiation process.

43. Will there be any need for the fiscal agent software to integrate with HMIS or any additional systems beyond the “Online Portal” and Neighborly?

Data integration beyond the primary integration with the Online Portal will be finalized as part of the implementation preparation period with the selected Central Fiscal Administrator.

44. Under “Key Roles and Responsibilities for Central Fiscal Agent” the RFP indicates that the fiscal agent will “Receive completed and approved applications from the Housing Stability Linkage Team and Legal Services’ Prime Contractors”. Will approved applications be submitted to the fiscal agent through the “Online Portal” referenced in the RFP?

Yes. LACAHSa envisions that the Online Portal will serve as the primary platform through which approved applications and associated data are transmitted to the Central Fiscal Administration

component. The RFP requires that the Central Fiscal Administrator integrate its accounting software with the Online Portal and Agency-required data tracking systems (see Section 5.3(a)(iv)).

45. Will the Fiscal Agent be expected to maintain copies of approved applications in the Fiscal Agent accounting system, or will that information be stored and maintained in the “Online Portal”?

This data will be stored and maintained in the online portal.

46. Has LACAHSAs accounted for costs associated with software integration?

Yes.

47. Will these costs be eligible for reimbursement outside the eligible costs outlined on page 14 of the RFP?

Costs necessary to carry out fiscal agent services are eligible for reimbursement and should be included in the cost proposal.

48. Will the fiscal agent have access to the Online Portal?

Yes.

49. Which contractor will be responsible for collecting and verifying payee information, i.e., landlords, vendors, etc., for purposes of payments and 1099s? Will this information be stored in the online portal or the fiscal agent’s platform?

Both the Housing Stability Linkage Team and Central Fiscal Administrator will be involved in collecting and verifying necessary payee information. The Central Fiscal Administrator will be responsible for issuing 1099s. Depending on the ability to interface between the online portal and the fiscal administrator’s platform, payee data could be stored in either location.

50. What are the reporting requirements for the fiscal agent?

The fiscal administrator is required to track expenditures by component, funding source, and program requirements (Section 5.3(a)(ii)), and to submit data through Neighborly including expenditure categories, payees, and amounts (Section 5.7). Monthly reports will be required. Performance will be assessed on dimensions including timeliness — notably, the RFP requires payment disbursement within 5 business days of receiving approved applications, and same-day processing for emergent situations.

51. What is the number and frequency of audits, monitoring, and fiscal reviews performed by LACAHSAs for the fiscal agent?

Data must be reported on monthly. LACAHSAs reserves the right to monitor and audit contractors as necessary to ensure programmatic compliance.

52. The Administrative Costs section reads: “Applicants may include up to 12.5 percent of total costs for program administration and overhead costs (as defined in the Program Guidelines). Note that if contracts are renewed for subsequent years, the percentage of the award available for administrative costs is subject to change. A minimum of 50% of program administration overhead cost allowance must be passed through to subcontractors for their share of award. For example, if a Prime Contractor enters into a subcontract for \$100,000 inclusive of administrative costs – at least 6.25% of the \$100,000 must be made available to the subcontractor for their administrative costs. The remaining 6.25% can be passed to the subcontractor or remain with the Prime Contractor.” We see that this could be interpreted three ways. Could you please clarify which one is accurate?

The following is accurate: Prime receives 12.5% on everything but subawards to subcontractors. On subawards, the prime splits administrative costs with the subawardee receiving at least 6.25% and the prime keeping the remainder (6.25%) for that portion of the subaward.

53. If an organization is listed as a subcontractor in a Prime Contractor’s proposal and that subcontractor organization also submits an LOI, will preference be given to keep that subcontractor partnered with the same Prime Contractor? Or is it possible that, through the LOI submission, the subcontractor could be assigned to work under a different Prime Contractor than the one they were originally included with, assuming that Prime was awarded? Related to this, is a Prime Contractor able to work exclusively with the collaborators they name in their proposal, or is there an expectation that the Prime will subcontract with some or all LOI submitters, regardless of whether they are named in the Prime’s proposal?

Subcontractors proposed as part of a prime contractor response will be considered to be part of the prime contractor’s team. If the subcontractor also submits an LOI, they may be considered for work with additional prime contractors. Prime contractors may be encouraged to identify additional subcontractors. The identification of additional subcontractors through the LOI process may be necessary to address programmatic gaps.

54. RFP (p. 29), Section 8.1 – Proposal Requirements: Will LACAHSa provide an email confirmation acknowledging receipt of an applicant’s proposal submission? If not, what method can applicants use to verify that their proposal was successfully received prior to the submission deadline?

Yes, an email will be provided receipting the applicant’s proposal. The applicant is responsible for ensuring that the proposal is submitted on time.

55. RFP (pg. 29) Section 8.1 (a)(iv) requests information on the last three contracts performed by the organization that have been terminated with or without cause. Please clarify if this pertains only to contracts that were terminated prematurely, or just to the last three contracts that have closed?

This requirement only pertains to contracts that were terminated prematurely.

56. Attachment 1: Prime Contractor Proposal Form (Renter Outreach) pg.1 Instructions list the following sections as required in the proposal: (1) Signed Cover Letter; (2) Section I: General Prime Contractor Background and Qualifications; (3) Section II: Prime Contractor Proposal Questions; and (4) Section III: Prime Contractor Cost Proposal. However, the RFP (pg. 29) Section 8.1 (a)(iv) includes an additional component required with the application related to contract termination history. Please clarify whether this is required and if so, if it should be included in the single PDF submission or as a separate PDF attachment in our email submission.

Yes, contract termination history is required. This should be included in the single PDF submission.

57. Attachment 1, Section I: General Prime Contractor Background and Qualifications (Renter Outreach) B. Organization Background and Experience #2 "Geographic Areas" Table: There seems to be an issue with the form in the "Full Coverage" column for Unincorporated Los Angeles County and the City of Los Angeles. When selecting Unincorporated LA County, it automatically selects "City of Los Angeles" at the same time. It is not possible to deselect Unincorporated LAC without it automatically deselecting the City of LA as well.

This has been corrected.

58. Attachment 1, Section 1: General Prime Contractor Background and Qualifications (Renter Outreach) C. Experience with Collaboration, question 2 asks "if the organization previously acted as a lead or prime contractor, include how many subcontracts were held and total dollar amounts subcontracted. Can you please clarify the time period for which this information should be provided (i.e., in the last 12 months, 5 years, etc.)"

At a minimum, provide this data for 2 years.

59. Attachment 1, Section II: Prime Contractor Proposal Questions – Renter Outreach, Section II, Question #2: "Renter Outreach Approach and Proposed Outcomes" — Please clarify where applicants should insert the attached pages used to respond to this question. Should they be placed immediately after the page for Question #2, or should the attached pages be included at the end of the Section II document (after Question #12)?

Attachments may be placed at the end of Section II and appropriately titled.

60. Attachment 1, Section II: Prime Contractor Proposal Questions – Renter Outreach, Section II, Question #2: "Renter Outreach Approach and Proposed Outcomes" asks to describe how the organization will achieve the Performance Measures outlined in Section 5.6 of the RFP; however no measures have been provided. Section 5.6 only states the following "Performance will be assessed using a set of shared and component-specific measures focused on reach, timeliness, client experience, and housing stability. Final performance targets may be refined during implementation preparation process and contract negotiation." Can LACAHSa provide clearer performance measure guidelines,

performance targets, and approximate expectations for service scale so that applicants can appropriately respond to this question?

Please describe how your proposed scope will ensure effective delivery of services, positive client experiences, effective outreach and improvements to housing stability.

61. Confirming that because the Budget Guidelines in the Cost Proposal separates funding in two phases: (1) Implementation Preparation Phase (7/1/2026 - 9/30-2026) and (2) Program Implementation Phase (10/1/2026 - 6/30/2027), the estimated number of direct services that we intend to provide should also be based on a 9-month program implementation timeline (10/1/26-6/30/27)?

Yes. As described in the RFP, some initial direct services may take place during the implementation preparation phase. For legal services, if a provider is prepared to operate at full scale effective July 1, those costs should be included in the cost proposal.

62. Attachment 1, Section II, Renter Outreach Experience: When the application asks about prime contractors' experience using the "problem solving approach" does this refer to the general housing intervention approach or is this asking whether the Prime has accessed Problem-Solving Assistance Funds from LACAHS?

The general housing intervention approach.

63. Attachment 2: Prime Contractor Cost Proposal - The Implementation Preparation Dates in the Budget Summary and Budget Detail tables are listed as 6/1/26 – 9/30/26, but other sections of the RFP indicate a 7/1/26 start date. Can you confirm that applicants should use a 7/1/2026 start date for the budget tables?

Please use a 7/1/2026 start date.

64. Attachment 2: Prime Contractor Cost Proposal - The Budget Summary Table (pg. 2) and Budget Detail Table (pg. 3) in the PDF do not allow text entry, unlike Attachment 1: Proposal Form document. Can you confirm that applicants should recreate the exact format of each table in separate documents, along with the Budget Narrative, to provide the requested information for the Cost Proposal submission?

Yes, the applicant should recreate to the extent possible a Budget Table and Budget Narrative.

65. The budget needs to be presented in our cost proposal as a split between the implementation preparation phase (7/1/26-9/30/26) and program implementation (10/1/26-6/30/27). Does this mean we wouldn't begin paying our subcontractors until we are in the "implementation" phase of the project (10/1/26 - 6/30/27) since that's when service delivery starts? If yes, does that mean we can collect a full 12.5% indirect for the first 3 months of the contract?

The total administrative set aside is 12.5%. A minimum of 50% of program administration overhead cost allowance must be passed through to subcontractors for **their share of award**. For example, if a Prime Contractor enters into a subcontract for \$100,000 inclusive of administrative costs – at least 6.25% of the \$100,000 must be made available to the subcontractor for their administrative costs. The remaining 6.25% can be passed to the subcontractor or remain with the Prime Contractor.

66. We noticed that renter education and workshops are not listed as services or activities under the Renter Outreach category of the RFP, nor are applicants asked to describe their implementation of those activities within the Renter Outreach proposal questions. However, page 6 of the RFP states that “Eviction Defense also includes renter education, workshops, and self-help tools to support households who do not need or receive legal representation.” Additionally, Section II: Prime Contractor Proposal Questions – Legal Services requests details on how applicants will implement renter education as part of eviction defense services. Given that renter education and workshops are often core components of tenant outreach efforts, can you clarify whether these services will be included as a component of Renter Outreach, or if they are intended to be provided exclusively under the Holistic Legal and Eviction Defense program category?

These services will be considered as part of Renter Outreach activities as well as Holistic Legal and Eviction Defense activities.

67. In the event our agency is not selected as a Prime Contractor, we would still like to be considered as a subcontractor. With that in mind, can an applicant submit both a Prime Contractor application and a subcontractor LOI?

Yes, an agency may apply for both a Prime Contractor and a subcontractor LOI with separate applications.

68. Is there a minimum number of subcontracts a Prime Contractor must have?

No.

69. Can you explain how LACAHSAs envisions the Prime Contractor’s accounting software to be integrated with/into the Online Portal (potential examples of what exactly would need to be integrated)?

The Online Portal will serve as the central platform for the ISM, supporting application intake, eligibility screening and prioritization, document management, automated household communications, cross-component referral pathways, case tracking, and data collection and reporting.

With respect to the Central Fiscal Administrator specifically, the RFP requires integration between the fiscal agent's accounting software and the Online Portal (Section 5.3(a)(iv)). While the specific data fields to be exchanged are not itemized in the RFP, this integration is expected to support the bidirectional flow of information needed for seamless service delivery — including the transmission of approved applications to the fiscal agent and the return of payment and disbursement status to the

portal. The detailed data sharing requirements between the fiscal agent's systems and the Online Portal will be defined during the implementation preparation period.

70. What are/will be the reporting requirements and data points LACAHSAs would be asking for and at what frequency?

The fiscal administrator is required to track expenditures by component, funding source, and program requirements (Section 5.3(a)(ii)), and to submit data through Neighborly including expenditure categories, payees, and amounts (Section 5.7). Monthly reports will be required. Performance will be assessed on dimensions including timeliness — notably, the RFP requires payment disbursement within 5 business days of receiving approved applications, and same-day processing for emergent situations.

71. What are the approximate number of transactions the Prime Contractor would be expecting to process each month? And is there a target number of participants served for the first year?

As part of the proposal response, LACAHSAs would like the vendor to estimate the volume of transactions that can be completed based on the provided budget target.

72. Will the approximately \$14,738,000 in Agency Funds (page 14 of the RFP) for Targeted Housing Stability in the form of Emergency Rental and Flexible Financial Assistance through the ISM be added to the Prime Contractor's budget?

The process for how Central Fiscal Administration will receive ISM funds will be part of the contract finalization process.

73. If an application for legal services includes financial assistance, should the applicant note that we intend to use LACAHSAs's third party administrator to administer these funds? Any additional guidance for speaking to this new arrangement?

This is assumed and does not need to be identified.

74. If legal services is working with client that is THP eligible, can this client be referred to the ERFFA pot of funds for financial assistance?

Yes, if the tenant is eligible and prioritized for ERFFA assistance.

75. If a legal services application plans to leverage existing renter education/workshops, or a separate application that includes renter education/workshops, how should this be noted in the application?

The intent to leverage such services should be noted in the application. If the applicant would like to deliver such services, they should also respond to the Renter Outreach component.

76. Can an application/budget for renter outreach include costs for renter education/workshops if these activities are currently part of the scope of services provided to “ensure renters at risk of homelessness and/or eviction are aware of their housing rights and can access services available to help with their housing crisis”?

Yes.

77. Confirming that there are no longer requirements ADCs for either legal services renter outreach?

ADCs do not need to be separately identified in this budget.

78. Confirming that there is not guidance regarding a quantity of admin funds that should pass from a subcontracted agency of a prime, to a sub of the subcontractor?

Correct. This would be determined by the prime.

79. Confirming that 12.5% admin is the max admin available from which primes, subs, and subs of subs must pull their respective administrative costs?

Yes.